## **Eirewave's UK Code of Practice for Handling Complaints.**

If you hear something that you believe is inaccurate or inappropriate, please don't hesitate to get in touch — we'd like the opportunity to put things right. You can reach our Content Director via the **Contact** page by selecting "Feedback on our Programmes" from the list of options.

Eirewave is regulated by <u>Ofcom</u> in the United Kingdom. We are required not to broadcast content that is unfair, harmful, or likely to cause offence. Ofcom oversees this primarily by investigating complaints made by listeners.

If you are still dissatisfied after contacting us, you can make a formal complaint directly to Ofcom:

## **Ofcom Contact Centre**

Riverside House 2a Southwark Bridge Road London SE1 9HA

Tel: 0845 456 3000 (local rate) Email: contact@ofcom.org.uk